



GROUP LEADERSHIP

Managing group dynamics



Establishing frameworks and moderating communication

Moderating working processes can pave the way to profound learning, creative thinking and collaborative work. Aims could be manifold like leading a discussion, joint elaboration of results, opening floor for reflection or supporting decision-processes. Group work opens room for exchanging knowledge, new ideas, synergies but also for arising disagreements, opposition, criticisms and feedback.

Relationships between participants, tensions and disguised conflicts could interfere in group dynamics and makes communication and moderation a challenging task. At the end, topics and content should be presented in a goal-oriented, understandable and visualized form.

This workshop aims to establish a method based setting for group collaboration, to understand group dynamics and not to lose sight of the central theme despite possible stressful situations.

TOPICS

Establishing frameworks for groups and topics

Responsibilities, roles, relationships, dependencies in group dynamics

Moderating discussions, differences, disagreements and contradictions

Reflecting roles, communication and stress patterns

Interventions and suitable action possibilities during groupwork

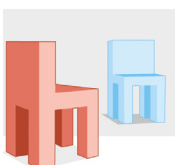
Toolbox: moderation and coaching techniques

LEARNING OUTCOME

Obtaining methodical expertise for group work

Reflection of roles, attitudes and communication

Handling strategies in the role of group leadership



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